



The Hampshire School  
C H E L S E A

## The Hampshire School Chelsea

### Missing Child Policy

This policy applies to all pupils in the school, including in the EYFS

Created: July 2015  
Reviewed: July 2020  
Reviewed by: Gregg Davies (Safeguarding Governor)  
Checked by: Dr Edmonds (Head)  
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## Procedures

The welfare of pupils is paramount. The school endeavours to ensure that no pupil goes missing and has measures in place to minimise the likelihood of this happening and take the necessary action, should the situation arise.

- Formal registration is taken in the morning at 8.45am and in the afternoon by 1.30pm.
- The staff maintain the appropriate high level of supervision throughout the day and are aware of the location of the pupils in their care at all times.
- When on excursions outside the school premises, staff implement strategies to maximise the safety and security of the pupils in accordance with the school's Health & Safety Policy and Educational Visits Policy.
- Staff undertake regular roll calls and head counts.

The above measures ensure that situations where a pupil could be lost are very limited. These are:

- Where a pupil wanders off on an off-site visit
- Where a pupil goes out of a door or gate left open on the school site
- Where a pupil is taken from the school site by an unapproved adult

The school has rigorous procedures for pursuing unexplained absences, including the aim to contact parents by 9:30am if a pupil has not arrived in school and the reason for absence is not known. This should ensure that staff become aware at the earliest opportunity of any pupil who may have gone missing on the way to school. In these circumstances, this policy will be followed.

(including rooms that are only used for occasional lessons / toilets / corridors)

School policies relating to health and safety and welfare, if strictly adhered to, should prevent any of the above occurring. However, should a child become lost, the following action will be taken:

### Lost at school

**In EYFS (Pre-School)**, alert the Head of Pre-School immediately, and also the Head or Deputy Head, who will make enquiries of relevant members of staff as to when the pupil was last seen and where, to eliminate any misunderstanding. A member of school office staff will check the signing out book to establish whether the pupil has been legitimately collected from school.

**In Pre-Prep and Prep**, alert the Head or Deputy Head immediately. A school mobile phone should be collected from the office.

Staff must be vigilant in respect of the safety of the other pupils with regard to supervision and security.

Ensuring that the remaining pupils are sufficiently supervised and secure, staff should be sent to search each of the following zones, keeping a calm manner and maintaining contact via mobile phone:

Zone - Pre-School;/Year 1 Lower Ground Floor (including rooms that are only used for occasional lessons/toilets)

Zone - Year 2 - The mezzanine floor (including rooms that are only used for occasional lessons/toilets/corridors)

Zone - Year 3/Year 4 corridor (including rooms that are only used for occasional lessons/toilets/corridors)

Zone - Library, Art Room and Rooms 37-40 (including toilets)

Zone - Hall and Music Room

Zone – The play areas inside the school's perimeter

If the pupil cannot be found within fifteen minutes then the police and parents must be informed. If the search moves to this level, the Critical Incident Policy procedure should be invoked. Meanwhile the office will make available a photograph of the pupil (from database) and their description. Continue to search, opening up the area and keeping in touch via mobile phone. The pupil must be comforted and reassured when found. The Head will consider calling a fire drill to see if the pupil who is not accounted for arrives at the roll call point.

### **Lost whilst off-site (including on sports fixtures)**

If a pupil is lost on an outing, the member of staff noticing the pupil missing should alert other members of the party and carry out a roll call/head count.

1. A member of staff (or the whole group if appropriate) should retrace their movements to the last place that the pupil was seen.
2. Another member of staff should alert the management/security services of the organisation being visited and the School office to let them know the situation.
3. Pupils on the visit should be asked for any relevant information if appropriate.
4. If the pupil is not found after fifteen minutes the police will be called and the School will alert the parents.
5. Staff will cooperate with the police and take any action as directed by them.

### **Pupil removed from school premises by unapproved adult**

No pupil is allowed to leave the school site with an adult other than a parent without permission being received from a parent either by telephone or email. This rule must be rigorously enforced. In cases where a parent is legally denied access to the pupil, all staff must be informed in writing of the circumstances together with a photo of the pupil and, if possible, the parent. If a pupil is seen (or believed) to be taken from the school site by an unapproved adult, the police and parents will be immediately informed.

### **Measures in place to ensure a pupil does not go missing include:**

- Information to staff about challenging unknown persons on the premises
- Requirement for all visitors to register on arrival with the office, present evidence of identity on their first visit and obtain a visitor's badge
- Boundary security regularly checked by health and safety and maintenance teams
- Supervision of pupils at all times
- Sufficient staff to maintain ratios appropriate to the venue and the nature of the activity being undertaken
- Collection and Non-Collection Policy for pupils
- Rigorous risk assessments for trips

### **Following up an incident**

When the situation has been resolved the Head and SLT will review the reasons for it happening. This will include:

- Reviewing the incident with the Designated Safeguarding Lead.
- Assessing the effectiveness of risk assessment procedures.
- Taking written statements from and interviewing staff involved.
- Collecting information from any other relevant adult witnesses, including officials from the venue where a pupil has gone missing off-site.
- Discussion, as appropriate with pupils.
- Informing Head Office to discuss the review and agree any further action.
- If the incident requires reporting to Ofsted, in respect of RIDDOR or any other official body, such action will be taken.
- The incident and effectiveness of subsequent action taken will be reviewed at the next Health and Safety Committee meeting.

SLT will issue advice to staff and pupils and implement any necessary measures to ensure that it does not happen again.

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